



423rd Air Base Group

Customer Service Hours



RAF Alconbury										
501st Combat Support Wing Staff										
Facility	Phone Number	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Holidays	Notes
Finance	01480 843 640	Closed	9 a.m. – 3 p.m.	9 a.m. – 3 p.m.	9 a.m. – 3 p.m.	9 a.m. – 3 p.m.	9 a.m. – 3 p.m.	Closed	Closed	Closed on USAFE Family Days
History Office	01480 843 854	Closed	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	Closed	Closed	Closed 11 a.m. – 1 p.m. Monday-Friday
Information Protection	01480 841 347	Closed	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	Closed	Closed	Fingerprints by appointment only
Legal	01480 843 535	Closed	1 – 4 p.m.	1 – 4 p.m.	1 – 4 p.m.	1 – 4 p.m.	1 – 4 p.m.	Closed	Closed	Notary and Powers of Attorney
Legal	01480 843 535	Closed	Closed	2 – 4 p.m.	Closed	2 – 4 p.m.	Closed	Closed	Closed	Attorney Consultation
Public Affairs Photo Studio	01480 842 554	Closed	9 a.m. – 4 p.m.	9 a.m. – 4 p.m.	9 a.m. – 4 p.m.	9 a.m. – 4 p.m.	9 a.m. – 4 p.m.	Closed	Closed	Closed on USAFE Family Days. Photos by appointment only.
Regional Contracting Office	01480 843 122	Closed	9 a.m. – 4 p.m.	9 a.m. – 4 p.m.	9 a.m. – 4 p.m.	9 a.m. – 4 p.m.	9 a.m. – 4 p.m.	Closed	Closed	Closed on USAFE Family Days
Vehicle Operations	01480 843 950	Closed	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	Closed	See note	Open U.K. holidays Closed U.S. holidays
TMO	01480 843 175	Closed	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	Closed	See note	Open U.K. holidays Closed U.S. holidays
423rd Air Base Group										
Chapel	01480 843 713	Open for Worship	9 a.m. – 5 p.m.	9 a.m. – 5 p.m.	9 a.m. – 5 p.m.	9 a.m. – 5 p.m.	9 a.m. – 5 p.m.	Closed	See note	Check local schedule
School Liaison Officer	01480 843 232	Closed	9 – 11 a.m.	9 – 11 a.m.	9 – 11 a.m.	9 – 11 a.m.	9 – 11 a.m.	Closed	Closed	Please call for an appointment
423rd Civil Engineer Squadron										
CE Customer Service	01480 843 555	Closed	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 3:30 p.m.	Closed	Closed	
CE Self Help Store	01480 843 331	Closed	Closed	10 a.m. – 3 p.m.	10 a.m. – 3 p.m.	Closed	10 a.m. – 3 p.m.	Closed	Closed	
Dorm Manager	01480 843 506	Closed	8:30 a.m. – 4:30 p.m.	8:30 a.m. – 4:30 p.m.	8:30 a.m. – 4:30 p.m.	8:30 a.m. – 4:30 p.m.	8:30 a.m. – 4 p.m.	Closed	Closed	
Housing Office	01480 843 518	Closed	9 a.m. – 3 p.m.	9 a.m. – 3 p.m.	9 a.m. – 3 p.m.	9 a.m. – 3 p.m.	9 a.m. – 1 p.m.	Closed	Closed	
423rd Communications Squadron										
Facility	Phone Number	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Holidays	Notes
Alconbury APO (Finance)	01480 843 539	Closed	Closed	10 a.m. – 4:30 p.m.	10 a.m. – 4:30 p.m.	10 a.m. – 4:30 p.m.	10 a.m. – 4:30 p.m.	10 a.m. – 1 p.m.	Closed	Closed on USAFE Family Days
APO (Parcel Pickup)	01480 843 539	Closed	Closed	10 a.m. – 4:30 p.m.	10 a.m. – 4:30 p.m.	10 a.m. – 4:30 p.m.	10 a.m. – 4:30 p.m.	10 a.m. – 1 p.m.	Closed	Closed on USAFE Family Days
Comm Focal Point	01480 841 200	Closed	7:30 a.m. – 5 p.m.	7:30 a.m. – 5 p.m.	7:30 a.m. – 5 p.m.	7:30 a.m. – 5 p.m.	7:30 a.m. – 5 p.m.	Closed	Closed	
423rd Force Support Squadron										
A&FRC	01480 843 557	Closed	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	Closed	Closed	Closed on USAFE Family Days
Arts & Crafts	01480 843 867	Closed	Closed	10 a.m. – 5 p.m.	Noon – 7 p.m.	10 a.m. – 5 p.m.	10 a.m. – 5 p.m.	10 a.m. – 2 p.m.	Closed	Open 10 a.m. – 5 p.m. on USAFE Family Days
Auto Hobby Shop	01480 843 701	Closed	11 a.m. – 6 p.m.	11 a.m. – 6 p.m.	11 a.m. – 6 p.m.	11 a.m. – 7 p.m.	11 a.m. – 6 p.m.	10 a.m. – 6 p.m.	Closed	Open 11 a.m. – 6 p.m. on USAFE Family Days
Bowling Center	01480 843 682	11 a.m. – 11 p.m.	9 a.m. – 11 p.m.	9 a.m. – 11 p.m.	9 a.m. – 11 p.m.	9 a.m. – 10 p.m.	9 a.m. – 11 p.m.	9 a.m. – 11 p.m.	11 a.m. – 5 p.m.	Open 11 a.m. – 5 p.m. on USAFE Family Days
CDC	01480 843 212	Closed	6:30 a.m. – 5:45 p.m.	6:30 a.m. – 5:45 p.m.	6:30 a.m. – 5:45 p.m.	6:30 a.m. – 5:45 p.m.	6:30 a.m. – 5:45 p.m.	Closed	Closed	Open regular hours on USAFE Family Days
Commander Support Staff	01480 843 457	Closed	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	Closed	Closed	Open 9 a.m. – 3 p.m. on USAFE Family Days
Community Center		Closed	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	Closed	Closed	Open 8 a.m. – 5 p.m. on USAFE Family Days
Daily Grind	01480 843 009	8 a.m. – 4 p.m.	6 a.m. – 8 p.m.	6 a.m. – 8 p.m.	6 a.m. – 8 p.m.	6 a.m. – 8 p.m.	6 a.m. – 8 p.m.	8 a.m. – 4 p.m.	9 a.m. – 4 p.m.	Open 6 a.m. – 6 p.m. on USAFE Family Days
DEERS – ID Cards	01480 843 457	Closed	1 – 5 p.m.	1 – 5 p.m.	1 – 5 p.m.	1 – 5 p.m.	1 – 5 p.m.	Closed	Closed	Closed on USAFE Family Days
Education Center	01480 843 306	Closed	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	8 a.m. – 5 p.m.	Closed	Closed	Closed on USAFE Family Days
Fitness Center	01480 843 531	Closed	6 a.m. – 7:30 p.m.	6 a.m. – 7:30 p.m.	6 a.m. – 7:30 p.m.	6 a.m. – 7:30 p.m.	6 a.m. – 2 p.m.	9 a.m. – 5 p.m.	9 a.m. – 5 p.m.	Open 9 a.m. – 5 p.m. on USAFE Family Days

Facility	Phone Number	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Holidays	Notes
HRO	01480 843 065	Closed	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	8 a.m. – 4 p.m.	Closed	Closed	Open 8 a.m. – 4 p.m. on USAFE Family Days
ITT	01480 843 704	Closed	10 a.m. – 5 p.m.	10 a.m. – 5 p.m.	10 a.m. – 5 p.m.	10 a.m. – 5 p.m.	10 a.m. – 5 p.m.	Closed	Closed	Open 10 a.m. – 5 p.m. on USAFE Family Days
Library	01480 843 680	9 a.m. - 4:30 p.m.	10 a.m. – 7 p.m.	10 a.m. – 7 p.m.	10 a.m. – 7 p.m.	10 a.m. – 7 p.m.	Closed	9 a.m. – 4:30 p.m.	Closed U.K. holidays	Open regular hours on USAFE Family Days
Lodging	01480 846 000	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	
Outdoor Recreation	01480 843 734	Closed	Noon – 5 p.m.	Noon – 5 p.m.	Closed	Noon – 5 p.m.	Noon – 5 p.m.	10 a.m. – 2 p.m.	Closed	Open Noon – 5 p.m. on USAFE Family Days
Pathfinder Pub	01480 843 382	Closed	Closed	Closed	4:30 p.m. – 10:30 p.m.	4:30 p.m. – 10:30 p.m.	4:30 p.m. – 1 a.m.	Closed	Closed	No change to hours for USAFE Family Days
Pinspotter Café	01480 843 682	11 a.m. – 9 p.m.	7:30 a.m. – 9 p.m.	7:30 a.m. – 9 p.m.	7:30 a.m. – 9 p.m.	7:30 a.m. – 9 p.m.	7:30 a.m. – 9 p.m.	9 a.m. – 10 p.m.	11 a.m. – 5 p.m.	Open 11 a.m. – 5 p.m. on USAFE Family Days
Retiree Affairs Office	01480 843 364	Closed	Closed	10:30 a.m. – 2:30 p.m.	Closed	Closed	10:30 a.m. – 2:30 p.m.	Closed	Closed	Closed on USAFE Family Days
Stukeley Inn Dining	01480 843 382	10:30 a.m. – 1:30 p.m.	Closed	Closed	11 a.m. – 1:30 p.m.	11 a.m. – 1:30 p.m.	11 a.m. – 1:30 p.m.	Closed	Closed	Closed on USAFE Family Days
VAT Office	01480 843 803	Closed	9 a.m. – 1 p.m.	9 a.m. – 1 p.m.	9 a.m. – 1 p.m.	9 a.m. – 1 p.m.	9 a.m. – 1 p.m.	Closed	Closed	Open by appointment only
Youth & Teen Annex	01480 843 609	Closed	3 p.m. – 7 p.m.	3 p.m. – 7 p.m.	3 p.m. – 7 p.m.	3 p.m. – 7 p.m.	3 p.m. – 7 p.m.	Closed	Closed	Closed on USAFE Family Days
Youth Center (Open Rec)	01480 843 604	Closed	3 p.m. – 7 p.m.	3 p.m. – 7 p.m.	3 p.m. – 7 p.m.	3 p.m. – 7 p.m.	3 p.m. – 7 p.m.	Closed	Closed	Open 6:30 a.m. – 5:45 p.m. on USAFE Family Days
Youth Center (School Age)	01480 843 604	Closed	6:30 a.m. – 5:45 p.m.	6:30 a.m. – 5:45 p.m.	6:30 a.m. – 5:45 p.m.	6:30 a.m. – 5:45 p.m.	6:30 a.m. – 5:45 p.m.	Closed	Closed	Open regular hours on USAFE Family Days
422nd Security Forces Squadron										
Visitor Center	01480 843 016	Closed	7:45 a.m. – 4 p.m.	7:45 a.m. – 4 p.m.	7:45 a.m. – 4 p.m.	7:45 a.m. – 4 p.m.	7:45 a.m. – 4 p.m.	Closed	Closed	Closed from 1-2 p.m. Monday-Friday
Mission Partners										
Base Exchange	01480 843 264	11 a.m. – 5 p.m.	Closed	10 a.m. – 7 p.m.	10 a.m. – 7 p.m.	10 a.m. – 7 p.m.	10 a.m. – 7 p.m.	11 a.m. – 5 p.m.	Closed	
Car Care Center	01480 823 435	10 a.m. – 4 p.m.	7 a.m. – 6 p.m.	7 a.m. – 6 p.m.	7 a.m. – 6 p.m.	10 a.m. – 6 p.m.	10 a.m. – 6 p.m.	10 a.m. – 5 p.m.	See note	Closed U.S. holidays
Commissary	01480 843 799	11 a.m. – 5p.m.	Closed	10 a.m. – 6p.m.	10 a.m. – 7p.m.	10 a.m. – 7p.m.	10 a.m. – 7p.m.	10 a.m. – 6 p.m.	See note	Closed U.S. holidays
Express	01480 451 997	9 a.m. – 9 p.m.	7 a.m. – 10 p.m.	7 a.m. – 10 p.m.	7 a.m. – 10 p.m.	7 a.m. – 10 p.m.	7 a.m. – 10 p.m.	8 a.m. – 10 p.m.		
Thrift Store		Closed	Closed	9:30 a.m. – 2:30 p.m.	9:30 a.m. – 2:30 p.m.	4 p.m. – 7 p.m.	Closed	Closed		Open 10 a.m. – 2 p.m. the first Saturday
RAF Molesworth										
423rd Communications Squadron										
Molesworth APO (Finance)	01480 843 539	Closed	9 a.m. – 1 p.m.	Closed	9 a.m. – 1 p.m.	Closed	Closed	Closed	Closed	Closed on USAFE Family Days
APO (Parcel Pickup)	01480 843 539	Closed	9 a.m. – 5 p.m.	Closed	9 a.m. – 5 p.m.	9 a.m. – 5 p.m.	9 a.m. – 5 p.m.	Closed	Closed	Closed on USAFE Family Days
423rd Force Support Squadron										
Driving Range		Sunrise-Sunset	Sunrise-Sunset	Sunrise-Sunset	Sunrise-Sunset	Sunrise-Sunset	Sunrise-Sunset	Sunrise-Sunset	Sunrise-Sunset	Unattended machine takes bills and quarters
NYPD		Closed	7 a.m. – 2 p.m.	7 a.m. – 2 p.m.	7 a.m. – 2 p.m.	7 a.m. – 2 p.m.	7 a.m. – 2 p.m.	Closed	Closed	Closed 10:30 – 11 a.m. Monday – Friday.
VAT Office		Closed	Closed	Closed	9 a.m. – 1 p.m.	Closed	Closed	Closed	Closed	
423rd Security Forces Squadron										
Pass and Registration		Closed	8:30 a.m. – 1 p.m.	8:30 a.m. – 1 p.m.	8:30 a.m. – 1 p.m.	8:30 a.m. – 1 p.m.	8:30 a.m. – 1 p.m.	Closed	Closed	
Mission Partners										
Gas Station Express	01480 842 572	9 a.m. - 4 p.m.	7 a.m. – 7 p.m.	7 a.m. – 7 p.m.	7 a.m. – 7 p.m.	7 a.m. – 7 p.m.	7 a.m. – 7 p.m.	9 a.m. – 4 p.m.		
RAF Feltwell										
Furniture Store	01842 827 026	10 a.m. - 5 p.m.	10 a.m. – 5 p.m.	10 a.m. – 5 p.m.	10 a.m. – 5 p.m.	10 a.m. – p.m.	10 a.m. – 5 p.m.	10 a.m. – 5 p.m.		
Gas Pump	01842 827 290	Closed	11 a.m. – 5:30 p.m.	11 a.m. – 5:30 p.m.	11 a.m. – 5:30 p.m.	11 a.m. – 5:30 p.m.	11 a.m. – 5:30 p.m.	11 a.m. – 3 p.m.		
RAF Lakenheath										
Main Exchange	01638 522 996	10 a.m. - 7 p.m.	9 a.m. – 9 p.m.	9 a.m. – 9 p.m.	9 a.m. – 9 p.m.	9 a.m. – 9 p.m.	9 a.m. – 9 p.m.	9 a.m. – 9 p.m.		
Military Clothing Sales	01638 532 515	Closed	10 a.m. – 6 p.m.	10 a.m. – 6 p.m.	10 a.m. – 6 p.m.	10 a.m. – 6 p.m.	10 a.m. – 6 p.m.	10 a.m. – 4 p.m.		
Express w/gas	01638 533 796	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours		
RAF Mildenhall										
Main Exchange	01638 581 223	10 a.m. - 7 p.m.	9 a.m. – 9 p.m.	9 a.m. – 9 p.m.	9 a.m. – 9 p.m.	9 a.m. – 9 p.m.	9 a.m. – 9 p.m.	9 a.m. – 9 p.m.		
Home Décor Shop	01638 714 976	10 a.m. - 7 p.m.	10 a.m. – 7 p.m.	10 a.m. – 7 p.m.	10 a.m. – 7 p.m.	10 a.m. – 7 p.m.	10 a.m. – 7 p.m.	10 a.m. – 7 p.m.		